

# Cropwell Bishop Parish Council Website Accessibility Statement

## Scope

This accessibility statement applies to The Cropwell Bishop Parish Council Website. The Parish Council runs this website and we want as many people as possible to be able to use it.

## Accessibility

We know some parts of this website are not fully accessible. We upload a significant number of PDF documents to the website, which are essential to providing our services. Many of the older PDF documents are not fully accessible to screen reader software. We are working to address this issue.

Some PDF documents on this site were created by scanning documents sent by external agencies. These documents are not accessible to screen reader software. If you need any of these documents reading to you, please contact the Parish Clerk.

## Reporting accessibility problems and getting help

If you find any problems and need help accessing content on this site, please contact: Janice Towndrow, Parish Clerk by email: [clerk@cropwellbishop-pc.gov.uk](mailto:clerk@cropwellbishop-pc.gov.uk) or phone: 0115 989 4656. Office hours are Monday to Friday 9:00 to 3:00

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your question, concern or complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).